

# Information

The airport from A-Z



Munich  
Airport

Service nonstop



*Discover and be amazed!*



## Contents

### Munich Airport International

Important telephone numbers	2
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### Maps - General information for passengers - Shops

Airport overview	4
Terminal 1 and the Central Area	6
Terminal 1 - Levels 03–05	8
Terminal 1 - Level 04	10
The Central Area (Z) and the München Airport Center (MAC)	13
Terminal 2	16
Terminal 2 - Level 03	18
Terminal 2 - Level 04	20
Terminal 2 - Level 05	23
Departures/Arrivals Area F	26

### Airport services

Services from A to Z	28
Services for passengers with disabilities	42
Bars and restaurants	44
Lounges	47
Kempinski Hotel Airport München	48
"municon" conference center	49
Airlines	50

### Public transport and parking

Rapid transit rail (S-Bahn) services	52
Rapid transit rail (S-Bahn) network	53
Road network	54
Taxis and baggage transportation services	55
Bus services	56
Transfer services	58

### Visiting the airport

The Visitors Park	60
Airport tours	61
Terminal 2 visitors terrace	62

## Flight information

(089) 975-2 13 13

## Flughafen München GmbH

Switchboard  
(089) 975-00

Facsimile  
(089) 975-5 79 06

Internet  
[www.munich-airport.de](http://www.munich-airport.de)

Telex  
fmg d 5/270922

Bavarian Television videotext  
pages 710–723

aerogate München GmbH  
(089) 975-9 20 01

Allresto Flughafen München  
Hotel und Gaststätten GmbH  
(089) 975-9 30 01

CAP Flughafen München Sicherheits-GmbH  
(089) 975-9 10 74

Cargogate  
Flughafen München GmbH  
(089) 975-9 23 10

eurotrade Flughafen München  
Handels-GmbH  
(089) 975-01

MediCare Flughafen München  
Medizinisches Zentrum GmbH  
(089) 975-6 33 44  
AirportClinic M  
(089) 975-6 33 15

mucground Services  
Flughafen München GmbH  
(089) 975-9 38 50

Terminal 2 Betriebsgesellschaft  
mbH & Co oHG  
Flughafen München  
(089) 975-8 86 01

## Terminal 1

Service center  
(089) 975-2 13 75

Lost & found  
(089) 975-2 13 70

## Terminal 2

Service center  
(089) 975-2 28 75

Lufthansa bookings  
and information  
(0180) 5 83 84 26  
[www.lufthansa.com](http://www.lufthansa.com)

Lufthansa Baggage Tracing  
(089) 975-7 23 77/78

## Dialing information

When calling from outside Germany, please prefix these numbers with +49 (the international code for Germany) and omit the first "0".

## Note

Hand luggage security requirements:  
[www.munich-airport.de](http://www.munich-airport.de) → Passengers and Visitors → Flight information → Security at the airport → Liquids in hand luggage

## Emergencies

Medical emergency service  
Medical center  
(089) 975-6 33 44

Rescue service,  
paramedics, ambulance  
(089) 975-19 222

Airport fire department  
Emergencies  
(089) 975-1 12  
Operations center  
(089) 975-6 32 21/22

Airport police  
Emergencies  
(089) 975-1 10  
Operations center  
(089) 979-0

Airport security service  
Emergencies  
(089) 975-1 13  
Operations center  
(089) 975-6 31 10

Airport chaplaincy  
(089) 975-9 09 26

Domestic and international  
health service  
MediCare  
24-hour hotline  
+49 (0) 6 21-5 49 02 22

## Miscellaneous

General aviation handling  
(089) 975-2 14 98

Visitor service  
Guided airport tours  
(089) 975-4 13 33

Federal Police  
Information hotline  
(089) 9 73 07 98 88

German Air Traffic Control  
(Deutsche Flugsicherung GmbH)  
Munich regional office  
(089) 978-00

German Meteorological Service  
(Deutscher Wetterdienst)  
Aviation Meteorological Station  
(089) 978-5 30

Federal Office of Civil  
Aeronautics  
(Luftfahrt-Bundesamt)  
(089) 975-9 03 50

Parking fees  
(089) 975-6 51 10

Parking office  
(089) 975-2 19 21

Press  
(089) 975-4 11 01

Government of Upper Bavaria  
Aviation Safety Office  
(089) 975-9 04 00

"municon" conference center  
(089) 975-9 32 00

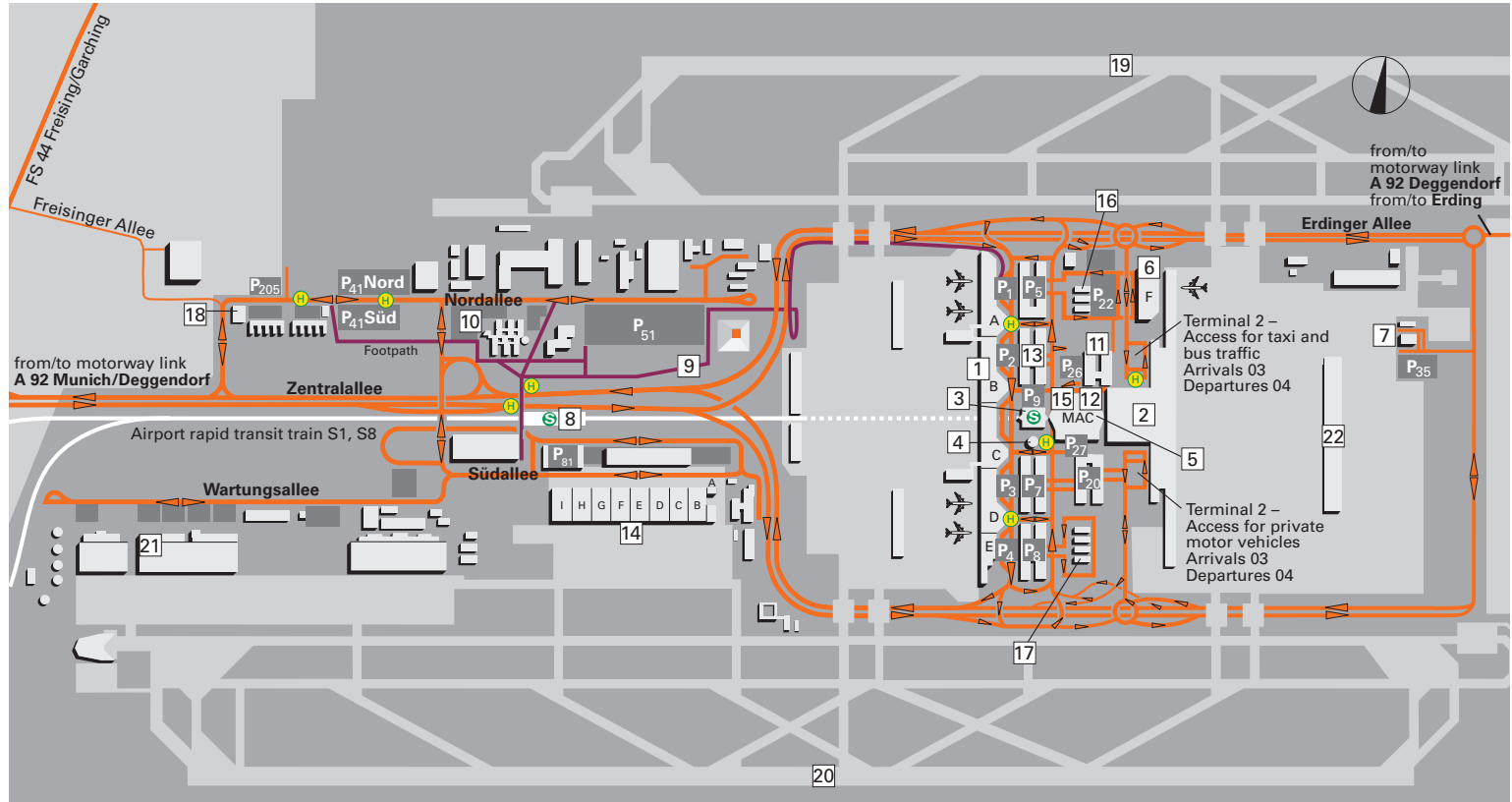
Taxis  
IsarFunk Taxizentrale  
GmbH & Co. KG  
(089) 45 05 40  
IsarFunk taxi services dispatch  
center at Terminal 2  
(089) 975-8 50 50

Customs  
Munich central customs office  
Airport customs office  
(089) 975-9 07 00  
Customs investigation office  
(089) 975-9 06 00

Kempinski Hotel  
Airport München  
(089) 9782-0

## World Airport Award 2008:

For the fourth year in succession, Munich Airport ranked as the best airport in Europe and fifth worldwide.



- |   |  |                               |
|---|--|-------------------------------|
| 1 Terminal 1  | 9 Visitors Park                                | 17 South office building      |
| 2 Terminal 2  | 10 Flughafen München GmbH (FMG) administration | 18 Automobile filling station |
| 3 Central Area with rapid transit train station and car rental center | 11 Kempinski Hotel Airport München             | 19 North runway               |
| 4 Tower   | 12 "municon" conference center (in MAC)        | 20 South runway               |
| 5 München Airport Center (MAC)  | 13 Car rental return                           | 21 BMW Airport Service        |
| 6 Departures/Arrivals Area F  | 14 Cargo terminal                              | 22 Baggage sorting hall       |
| 7 General aviation  | 15 Police authority (in MAC)                   |                               |
| 8 "Besucherpark" (Visitors Park) train station                        | 16 North office building                       |                               |

### Note

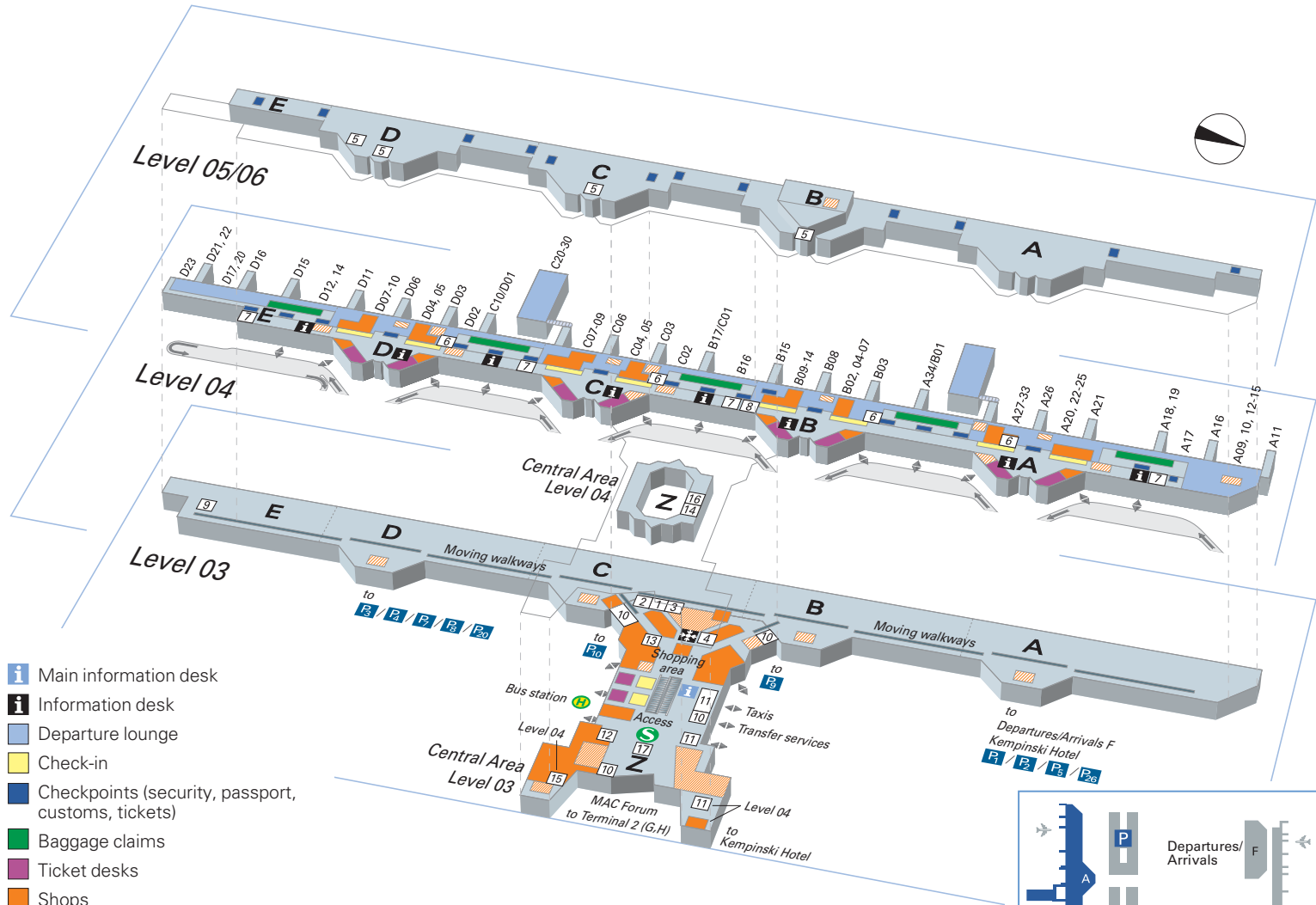
#### Munich Airport offers special services for the disabled

For details, see our brochure "Barrier free. Information for passengers with disabilities".

It can be ordered from: Flughafen München GmbH, Internal Communications and Publications.

### Note

Maps of Terminals 1 and 2 and the Central Area p. 6–25  
Service facilities in Terminals 1 and 2 and the Central Area p. 28–39



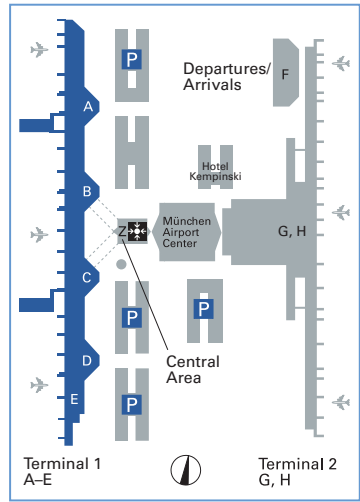
- Main information desk
- Information desk
- Departure lounge
- Check-in
- Checkpoints (security, passport, customs, tickets)
- Baggage claims
- Ticket desks
- Shops
- Bars, restaurants
- Meeting point

- Medical center
- Banks
- Travel market
- Post office
- Pharmacy
- Chaplaincy service
- Press center
- Chapel
- Car rental center
- Entrance/exit
- Service center, left luggage office
- Lost & found
- Terminal services
- Parking office
- Lounges
- Duty free/Travel Value
- Export customs
- Tax refunds

## Terminal 1 (A-E)

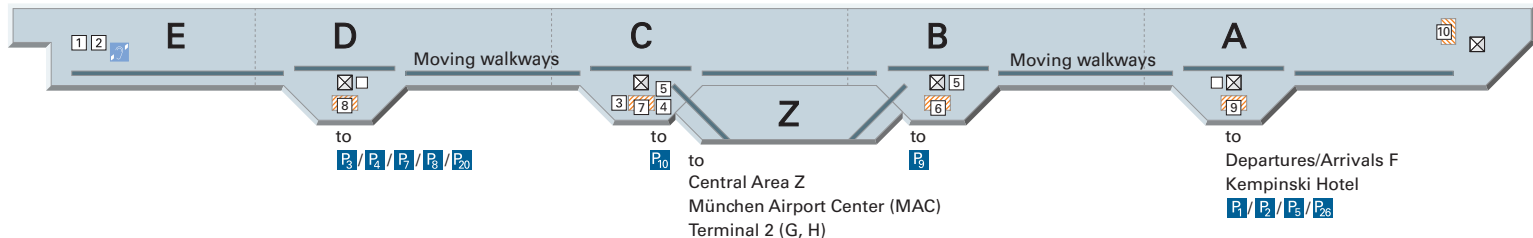
Terminal 1 is divided into four structurally identical areas – A, B, C and D – each with an arrival area and a departure area. Area E handles arrivals only.

For maps and detailed information on the facilities on each of the building levels, see p. 8–12.





Level 03



All of Terminal 1's key areas are connected by moving walkways on level 03, below ground.

Moving walkways also connect the following:

- Area A with Area F, the Hotel Kempinski and the P 26 underground car park
- Areas B and C with the Central Area (Z)
- Areas A–E with the underground and multistory car parks

- Washrooms, baby changing room, disabled washroom
- Elevator
- Telephone typewriter (TTY/TDD)

Services

- 1 Medical center
- 2 AirportClinic M
- 3 Merkur arcade center
- 4 Passport photo booth, business card printer
- 5 Children's play area

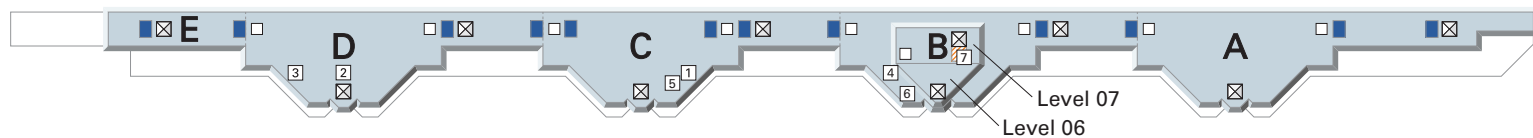
**Bars, restaurants**

- 6 Coca-Cola bar
- 7 Erdinger Weissbier bar
- 8 Jakobs Krönung bar
- 9 König Pilsener bar
- 10 Snack bar

Level 04

For a map and detailed information on the facilities on level 04, see p. 10–12.

Level 05 - 06 - 07



Level 05 is the building level on which passengers transfer between flights. Airline lounges are also located on this level.

Level 06/07, Area B: "Il Mondo" restaurant

Access to the restaurant is from the public area.

- Checkpoints
- Washrooms, baby changing room, disabled washroom
- Elevators

Services

- 1 Atlantik Lounge Flughafen München GmbH
- 2 Europe Lounge Flughafen München GmbH
- 3 Air France Salon Air France

- 4 Delta Air Lines Crown Room Club
- 5 Emirates Lounge
- 6 British Airways Galleries Lounge

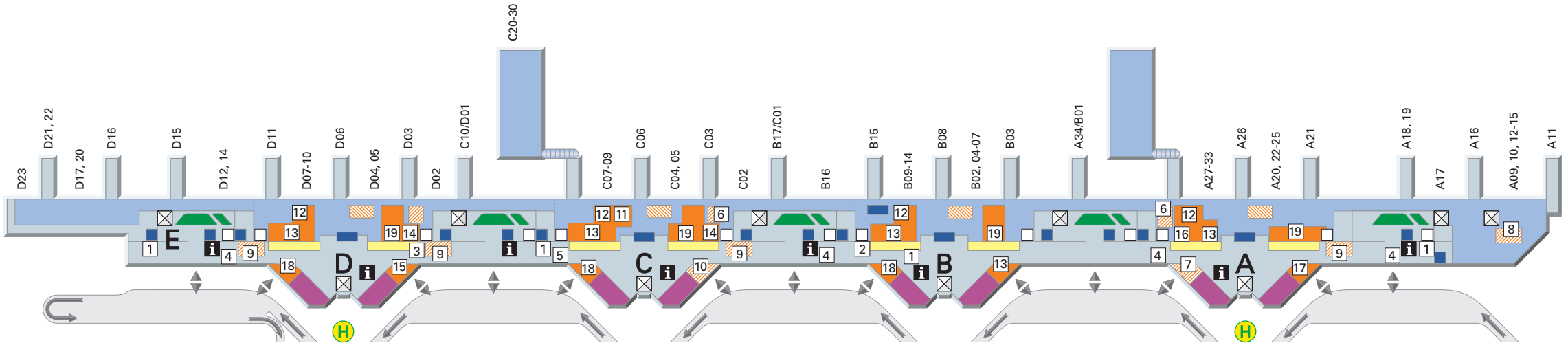
**Bars, restaurants**

- 7 Il Mondo (Level 06, 07)

Note

For more information on bars, restaurants and lounges, see p. 44–47.

Level 04



Level 04's arrival and departure areas are at street level.

The following facilities are located here:

- All passenger handling facilities (check-in desks, security and passport checkpoints)
- Information and ticket desks
- Departure lounges
- Customs and baggage claims
- General retail, duty free and Travel Value stores

- i** Information desk
- Departure lounge
- Check-in
- Checkpoints (security, passports, customs, tickets)
- Baggage claims
- Ticket desks
- Washrooms, baby changing room, disabled washroom
- X Elevator
- ↔ Entrance/exit

**Services**

- 1 Import customs (A, C, E), export customs (B)
- 2 Tax refunds
- 3 Chaplaincy: Counseling and social services
- 4 Cash dispenser
- 5 Children's play area

**Bars, restaurants**

- 6 Hofbräu bar
- 7 Käfer bistro
- 8 Apollinaris bar
- 9 Arrivals bar
- 10 Bamee Asia Food

**Shops**

**Accessories/jewelry**

- 11 Accessoires Pavillon
- 12 Look Shop
- 13 Duty free/Travel Value

**Fashion/footwear**

- 14 Catwalk
- 15 Studio M
- 16 Hugo Boss

**Newsagents**

- 17 Newsterminal

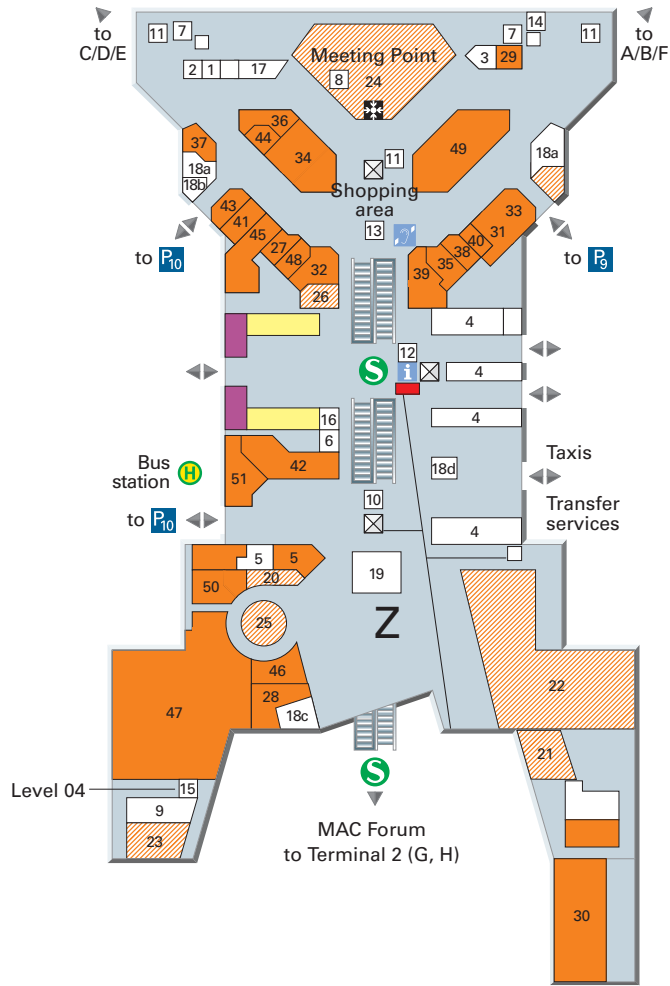
**Travel needs/travel goods**

- 18 Checkin
- 19 Checkout

**Note**

For more information on bars and restaurants, see p. 44-46.

**Airport shopping:**  
More than 100 stores



The Central Area and the MAC connect Terminal 1 with Terminal 2.

Passengers traveling to the airport by rapid transit train (S-Bahn) or bus arrive in the Central Area's S-Bahn station below ground level, at a nearby bus stop, or at one of the bus stops at Terminals 1 and 2.

In the Central Area there are check-in counters and a wide range of service facilities, restaurants and shops.

### Level 03

- Main information desk
- Check-in
- Ticket desks
- Meeting Point
- Elevator
- Washrooms, baby care room, disabled washroom
- Entrance, exit
- Rapid transit train (S-Bahn)
- Telephone typewriter (TTY/TDD)
- Raised relief information board
- Tactile guidance system

### Services

- 1 Service center, left luggage office
- 2 Lost & found
- 3 Parking office
- 4 Travel market
- 5 Post office/Stationery
- 6 Bulky luggage
- 7 Baby changing room
- 8 Children's play area
- 9 MAC Kinderland
- 10 Transfer services
- 11 Bus information
- 12 Hotel reservations
- 13 Public transport/rail tickets (DB/MVV)
- 14 Showers
- 15 Press center (level 04)
- 16 Passport photo booth, business card printer

- 17 Internet point
- 18 Banks
- 18a Reisebank
- 18b Deutsche Bank 24, cash dispenser
- 18c HypoVereinsbank
- 18d Kreis- und Stadtparkasse Erding
- 19 Car rental center

### Bars, restaurants

- 20 Segafredo/Da Ricardo ice cream café
- 21 Airbräu Tenne
- 22 Airbräu
- 23 Burger King
- 24 Leysieffer
- 25 Nordsee
- 26 Fruttibar

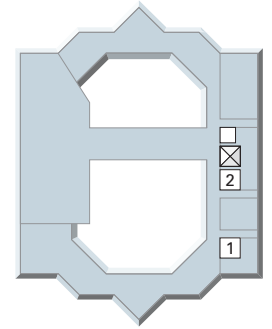
### Shops

- Accessories/jewelry
- 27 Good Buy

### Electronic goods

- 28 Capi Photo Electronics

### Level 04



- 1 Chaplaincy: Counseling and social services
- 2 Chapel

### Shops

#### Fashion/footwear

- 29 Strellson
- 30 Jeans-Lounge
- 31 Boss Woman
- 32 Benetton
- 33 Boss
- 34 Marc O'Polo
- 35 ftc cashmere
- 36 More & More
- 37 Valleverde
- 38 Palmers/Wolford
- 39 Strenesse Gabriele Strehle
- 40 Shoeport

#### Gifts/souvenirs

- 41 Buyern
- 42 I-Düpfel

#### Cosmetics/pharmaceutical goods

- 43 Beauty Free
- 44 The Body Shop
- 45 Metropolitan Pharmacy

#### Food/delicatessen goods

- 46 Wünsche bakery
- 47 Edeka

#### Opticians

- 48 Schönweitz Optic

#### Newsagents

- 49 Newspoint

#### Tobacconists/Lotto Toto

- 50 Tabakforum/Lotto Detsch

#### Toys

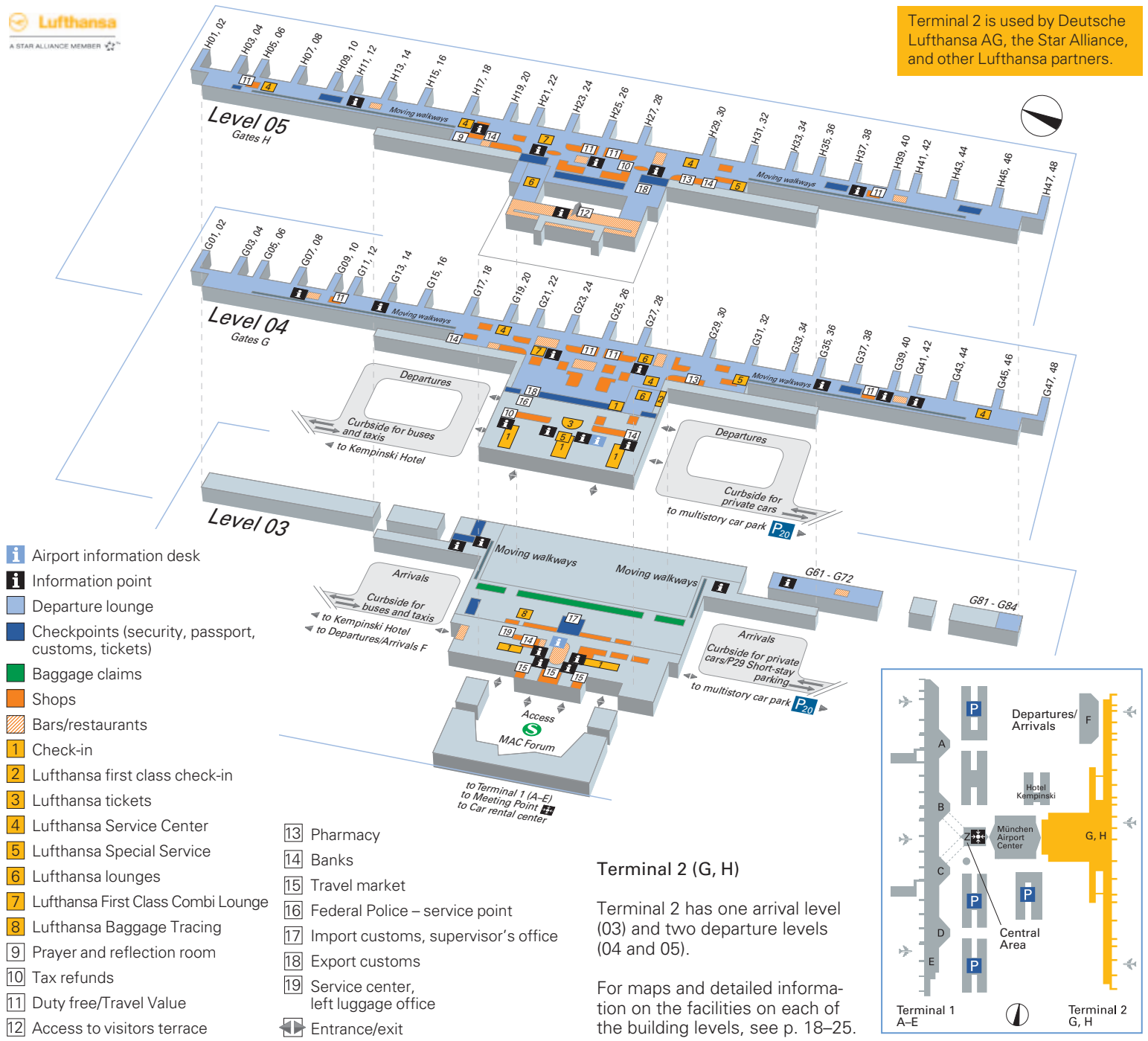
- 51 Vedes

**Airport shopping:**  
Open seven days a week, 365 days a year





Terminal 2 is used by Deutsche Lufthansa AG, the Star Alliance, and other Lufthansa partners.

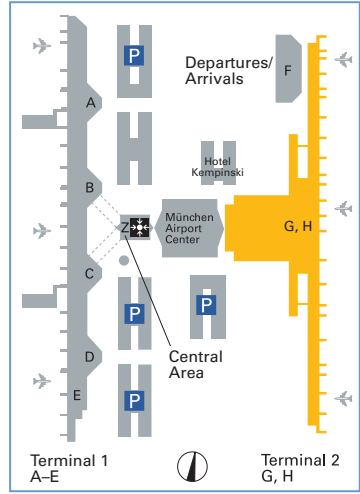


- i Airport information desk
- i Information point
- Departure lounge
- Checkpoints (security, passport, customs, tickets)
- Baggage claims
- Shops
- Bars/restaurants
- 1 Check-in
- 2 Lufthansa first class check-in
- 3 Lufthansa tickets
- 4 Lufthansa Service Center
- 5 Lufthansa Special Service
- 6 Lufthansa lounges
- 7 Lufthansa First Class Combi Lounge
- 8 Lufthansa Baggage Tracing
- 9 Prayer and reflection room
- 10 Tax refunds
- 11 Duty free/Travel Value
- 12 Access to visitors terrace
- 13 Pharmacy
- 14 Banks
- 15 Travel market
- 16 Federal Police – service point
- 17 Import customs, supervisor's office
- 18 Export customs
- 19 Service center, left luggage office
- ▶ Entrance/exit

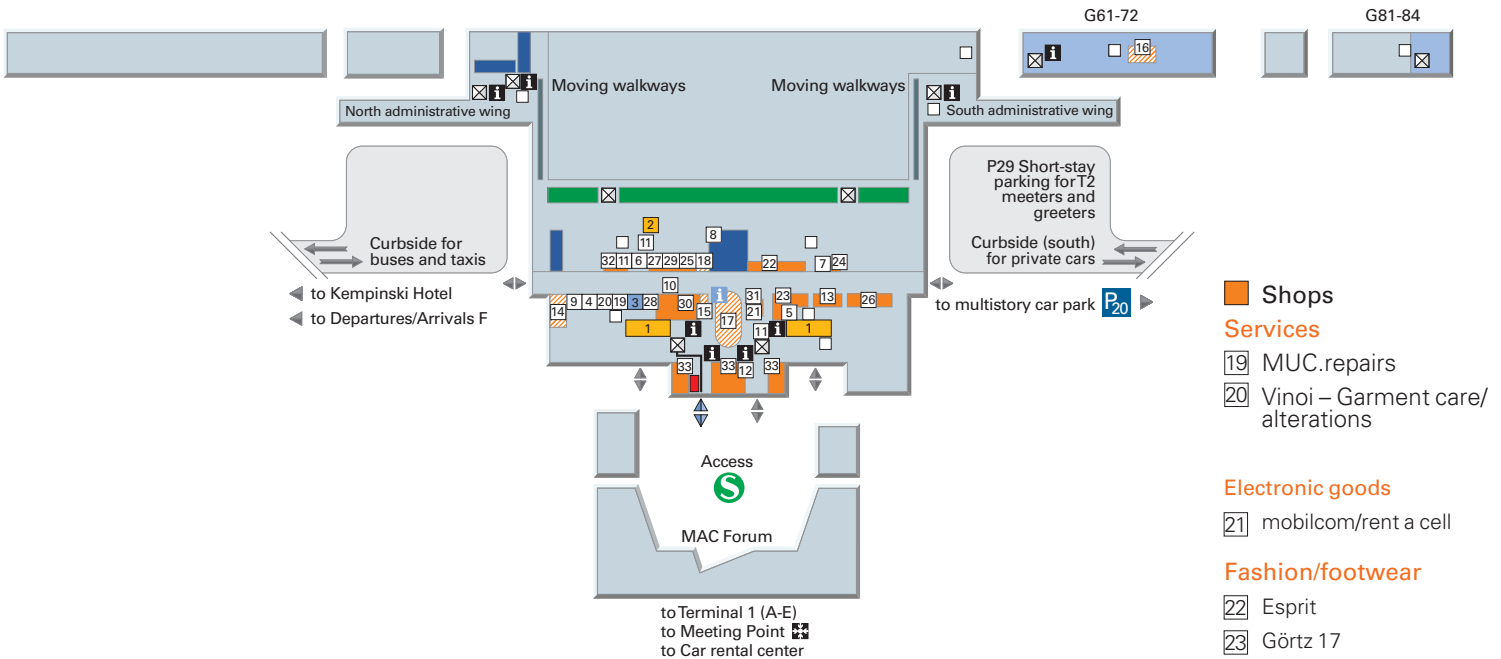
## Terminal 2 (G, H)

Terminal 2 has one arrival level (03) and two departure levels (04 and 05).

For maps and detailed information on the facilities on each of the building levels, see p. 18–25.



## Level 03



Level 03, the arrivals level, is on the same elevation as the MAC Forum.

The main baggage claim area is located here, along with check-in desks, numerous service facilities, snack bars and cafés, shops and a large travel market.

Moving walkways carry travelers from the bus arrival areas to the arrivals hall.

- Airport information desk
- Information point
- Departure lounge
- Checkpoints (security, passport, customs, tickets)
- Baggage claims
- Washrooms, baby changing room, disabled washroom
- Elevator
- Entrance, exit
- Tactile guidance system
- Raised relief information board
- Disabled-friendly entrance, exit

#### Services

- Check-in
- Lufthansa Baggage Tracing
- Service center, left luggage office, internet point

- Taxi service point
- Bulky luggage
- Passport photo booth, business card printer
- Children's play area
- Import customs, supervisor's office
- Transfer services
- Banks
- Cash dispenser
- Public transport/rail tickets (DB/MVV)
- Merkur arcade center

#### Bars, restaurants

- Airport Pizza
- Airport Oliva
- Spazio Italia
- Erdinger Sportsbar
- Starbucks Coffee

#### Shops

##### Services

- MUC.repairs
- Vinoi – Garment care/alterations

##### Electronic goods

- mobilcom/rent a cell

##### Fashion/footwear

- Esprit
- Görtz 17

##### Hairdressers

- Bel Hair

##### Gifts/souvenirs/flowers

- Airport Flower
- Ringeltaube
- Lifestyle/Tchibo
- Shirtkitchen

##### Food/delicatessen goods

- Confiserie Paradies Hümmer
- Edeka/Wünsche bakery

##### Newsagents

- Newspoint

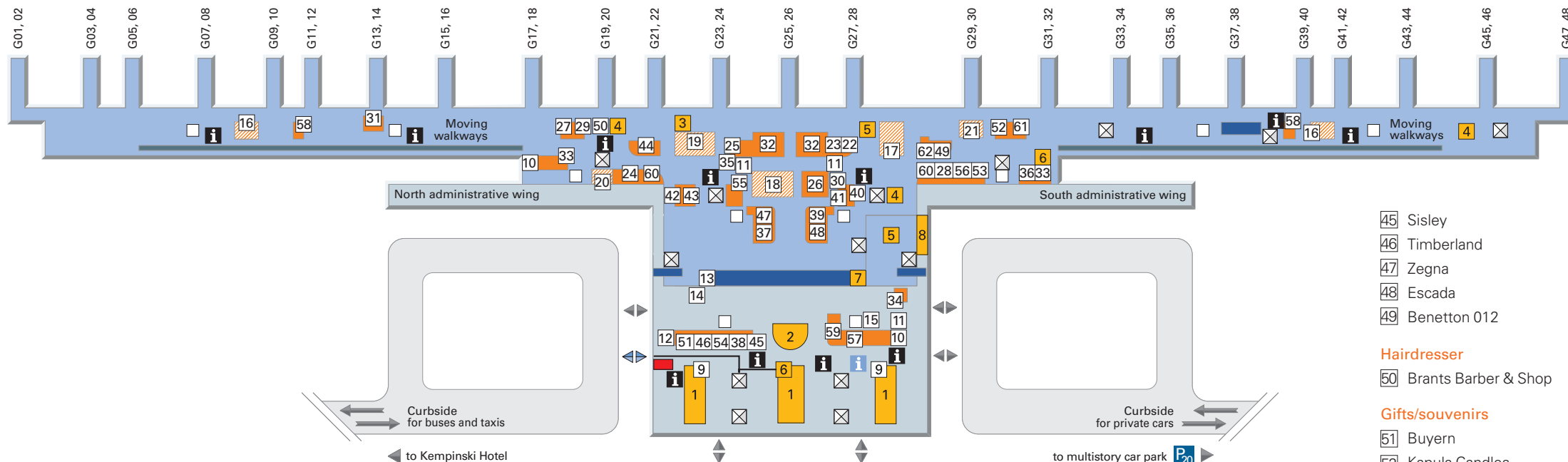
##### Travel needs/travel goods

- Koffer Sand

##### Travel market

- Travel market

Level 04 (Gate G)



- 45 Sisley
- 46 Timberland
- 47 Zegna
- 48 Escada
- 49 Benetton 012

- Hairdresser**
- 50 Brants Barber & Shop

- Gifts/souvenirs**
- 51 Buyern
  - 52 Kapula Candles

- Cosmetics/pharmaceutical goods**
- 53 Metropolitan Pharmacy

- Food/delicatessen goods**
- 54 Müller Backshop
  - 55 Dallmayr

- Opticians**
- 56 Schönweitz Optic

- Newsagents**
- 57 Newspoint

- Travel needs/travel goods**
- 58 Last Orders
  - 59 Lufthansa WorldShop
  - 60 Checkout

- Stationery**
- 61 Fabriano

- Toys**
- 62 Vedes

Level 04 is on the same level as the covered curbside drop-off areas.

The central hall is on this building level. Ticket and check-in desks and Lufthansa and airport service facilities are located here. There are also security checkpoints, shops, bars, restaurants, cafés, and Lufthansa lounges.

All gates and departure lounges are linked by moving walkways.

- Airport information desk
- Information point
- Departure lounge
- Checkpoints (security, passport, customs, tickets)
- Washrooms, baby changing room, disabled washroom
- Elevator
- Entrance, exit
- Tactile guidance system
- Raised relief information board
- Disabled-friendly entrance, exit

**Note**  
For more information on bars, restaurants and lounges, see p. 44–47.

**Services**

- Check-in
- Lufthansa tickets
- Lufthansa First Class Combi Lounge
- Lufthansa Service Center
- Lufthansa Business Lounge  
Lufthansa Senator Lounge  
Lufthansa Senator Café (G27, 28)
- Lufthansa Special Service
- Lufthansa first class check-in
- Lufthansa curbside check-in
- Bulky luggage
- Banks
- Cash dispenser
- Tax refunds
- Export customs
- Federal border police – service point
- Passport photo booth

**Bars, restaurants**

- Snack bar
- Seafood Sylt meets Asia
- Dallmayr
- Piazza Monaco
- Käfers Bistro
- Bistro Organic

**Shops**

- Accessories/jewelry**
- Bvlgari
  - Cartier
  - Gautam Diamonds
  - Hermès
  - Look Plaza
  - Swarovski
  - Tie Rack
  - Bric's

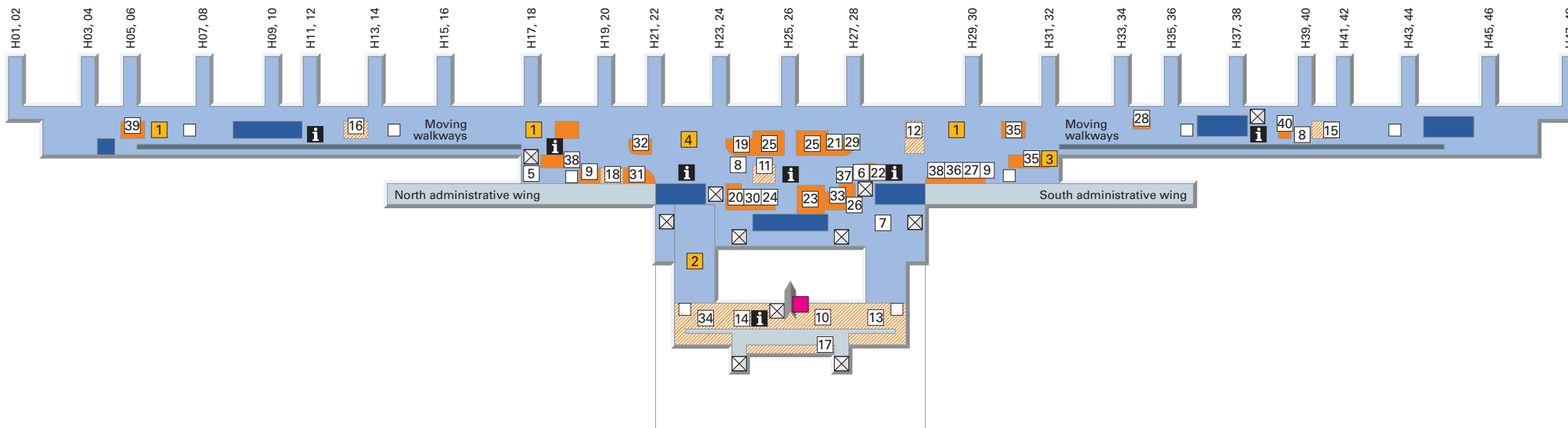
**Services**

- Shoeshine

- "Gesunde Impulse" massage
  - Duty free/Travel Value
- Electronic goods**
- Capi Photo Electronics
- Adult**
- Beate Uhse
- Eventshop**  
(changing range)
- Eventshop

- Fashion/footwear**
- Porsche Design/Boss Accessoires
  - Boss
  - Vakko
  - Aigner/Burberry
  - Ferragamo/Montblanc
  - La Perla
  - Marc O'Polo
  - MaxMara
  - René Lezard

Level 05 (Gate H)



Lufthansa service facilities, Lufthansa lounges, and a wide range of shops, cafés, bars, and restaurants are located on level 05.

The entrance to the Skywalk leading up to the visitors terrace (level 07) is also located on this building level.

Moving walkways provide quick and easy access to gates and lounges.

- i** Information point
- Departure lounges
- Checkpoints (security, passport, customs, tickets)
- Access to visitors terrace (level 07)
- Washrooms, baby changing room, disabled washroom
- X Elevator
- ↔ Entrance, exit

**Services**

- 1 Lufthansa Service Center
- 2 Lufthansa Business Lounge  
Lufthansa Senator Lounge
- 3 Lufthansa Special Service
- 4 Lufthansa First Class Combi Lounge
- 5 Prayer and reflection room
- 6 Tax refunds
- 7 Export customs
- 8 Cash dispenser
- 9 Banks

**Bars, restaurants**

- 10 Pastaria Centrale
- 11 Aran
- 12 Gosch Sylt/Wiener's Café
- 13 Hofbräuhaus im Flughafen
- 14 Mangostin Airport/Sushi-Bar
- 15 Snack bar
- 16 Paulaner Pierbar
- 17 San Francisco Coffee Company
- 18 Airbräu - next to heaven

**Shops**

- Accessories/jewelry**
- 19 Look
- 20 Behringer Accessoires, Burberry
- 21 Bvlgari/Cartier
- 22 GautamDiamonds
- 23 the collection munich
- 24 Frey Wille
- 25 Duty free/Travel Value**
- Electronic goods**
- 26 Capi Photo Electronics
- Adult**
- 27 Private by Beate Uhse
- Fashion/footwear**
- 28 Mango
- 29 Ferragamo/Montblanc
- 30 Gentleman's
- 31 Jeans & Dreams
- 32 Air Sport
- 33 Valleverde
- 34 **Gallery (event space)**
- Gifts/souvenirs**
- 35 Herrmann Geschenke
- Cosmetics/pharmaceutical goods**
- 36 Metropolitan Pharmacy
- Food/delicatessen goods**
- 37 Delices d'Europe
- Travel needs/travel goods**
- 38 Checkout
- 39 Gate Shop
- 40 Last Orders

**Note**

For more information on bars, restaurants and lounges, see p. 44–47.

## Departures/Arrivals Area F

Departures/Arrivals Area F is located close to Terminal 2 and comprises three departure and two arrivals sections.

Area F has a range of service facilities and retail stores, including a duty free/Travel Value shop and a snack bar; Area F also has its own customs office.

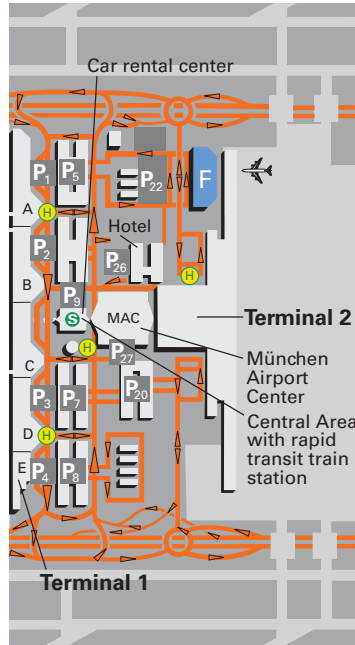
Moving walkways connect Area F to Terminal 1 (area A), the Central Area (the car rental center), and Terminal 2.

### Note:

To enter Area F, you require a valid airline ticket. Cars can be parked at the nearby underground and multistory parking garages.

Meeters and greeters can wait for arriving passengers in the pavilion in front of Area F. Flight arrival and departure times are displayed on monitors in the pavilion.

In Area F, taxis can be called free of charge.



Departures/Arrivals Area F – location and access



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[www.avis.com](http://www.avis.com)



**Munich Airport is no. 3 in the world:** According to a poll conducted in 2007 by U.S. travel magazine "Condé Nast Traveler," Munich ranked third worldwide on passenger comfort, service and safety.

T1 = Terminal 1, Areas A–E; T2 = Terminal 2, level 03–05;  
 p = public area, g = gate area;  
 Z = Central Area, level 03, 04; MAC = München Airport Center

	Area	Tel./E-mail
<b>Service center</b>	Z, level 03	(089) 975-2 13 75 Fax: (089) 975-2 13 76 servicecenter@munich-airport.de

Open 24 hours a day

- Tickets for Munich public transport network (MVV) and airport-city bus
- Fax service: €1.50 for first page, €0.70 per additional page
- Cloakroom service: Garment storage, €1.00 per item/day (coat, scarf, etc.)
- Left luggage office (prices per item/hour):  
 Hand luggage up to 5 kg: 3 hrs. €1.50, 24 hrs. €3.00  
 Hold luggage up to 20 kg: 3 hrs. €2.00, 24 hrs. €3.50  
 Bulky luggage up to 30 kg: 3 hrs. €3.50, 24 hrs. €6.00  
 Bulky luggage up to 40 kg: 3 hrs. €5.00, 24 hrs. €8.00  
 Safe deposit: 24 hrs. €2.00
- Deposit and safekeeping service (prices as for left luggage, plus processing fee of €2.00)
- Internet point
- Photocopy service: DIN A4, DIN A3, black and white, color
- Medical and travel insurance  
 AOK vacation service  
 Europäische Reiseversicherung
- Lost & found
- Telephone cards
- Garment care
- Press center (in MAC Forum) rental/reservation

	Area	Tel./E-mail
<b>Service center</b>	T2, level 03/p	(089) 975-2 28 75 Fax: (089) 975-2 28 76 servicecenter@munich-airport.de

Open daily 5:00 am–10:00 pm

- Left luggage (see above)
- Internet point

	Area	Tel./E-mail
<b>AirportClinic M</b>	T1, E, level 03/p	(089) 975-6 33 15

Clinic specializing in anesthesiology, cardiology, endocrine surgery, ENT, gastroenterology, gynecology, hand surgery, ophthalmology, oral surgery, orthopedics, pediatrics, plastic surgery, and radiology, with services for outpatients and inpatients.

info@airportclinic-m.de  
 www.airportclinic-m.de

### Airport tours

See page 61 for details.

	Area	Tel./E-mail
<b>Audi Airport Service</b>	P20, level 06	(0 81 61) 99 99 11

Open 24 hours a day.

### Baby changing rooms

Z, level 03  
 T1, in disabled washrooms  
 T2, levels 03, 04, 05  
 in disabled washrooms

### Baggage carts

Baggage carts are available from automatic dispensing stands in T1, T2, the Central Area, Departures/Arrivals Area F, and multistory and underground parking garages. Fee: €1.00.

Carts are available free of charge in the terminal's arrival areas.

	Area	Tel./E-mail
<b>Baggage service "Sand"</b>	T2, level 03/p	(089) 975-9 28 12

Daily 6:30 am–10:00 pm  
 Baggage transportation from place of residence to the airport (or vice versa) within a radius of approx. 60 km around Munich. Prices on request. Sand also sells a range of luggage.

MUC - Service nonstop



T1 = Terminal 1, Areas A–E; T2 = Terminal 2, level 03–05;  
 p = public area, g = gate area;  
 Z = Central Area, level 03, 04; MAC = München Airport Center

Area	Tel./E-mail
<b>Banks (see also "Cash dispensers")</b>	
• HypoVereinsbank Mon.–Fri. 8:30 am–4:00 pm	Z, level 03 (089) 975-9 93 33
• Kreis- und Stadtsparkasse Erding Mon.–Fri. 8:15 am–1:00 pm Mon.–Wed. 2:00 pm–4:00 pm Thu. 2:00 pm–5:30 pm Fri. 2:00 pm–3:30 pm Currency exchange Daily 8:15 am–6:00 pm Mon.–Fri. 7:00 am–7:00 pm Sat., Sun. 9:00 am–4:00 pm	Nordallee 25 Z, level 03 (089) 975-9 90 00 (089) 975-9 90 12
• Postbank Daily 7:30 am–9:00 pm	Z, level 03 (0 18 02) 33 33
• ReiseBank Currency exchange Daily 6:15 am–9:30 pm Daily 7:00 am–9:00 pm	Z, level 03 T2, level 03/p T2, level 04/g T2, level 05/g (089) 970 17 21 (089) 975-8 44 80 (089) 970-5 14 25 (089) 970-5 14 79
• CashMobil Daily 6:30 am–9:30 pm	T1, level 04/p

## BMW Airport Service **Wartungsallee 17 (089) 975-9 78 00**

Automotive shop for servicing and repairs, roadworthiness checks, emissions testing, oil changes, and general maintenance:  
 Mon.–Fri. 6:00 am–10:00 pm.  
 Courtesy transport to/from terminals (requires advanced booking);  
 drop-off/pick-up: daily 4:30 am–00:00

### Dialing information

When calling from outside Germany, please prefix these numbers with +49 (the international code for Germany) and omit the first "0".

Area	Tel./E-mail
<b>Bulky luggage desks</b>	
Daily 4:00 am–last flight arrival Daily 3:00 am–11:00 pm	Z, level 03 T2, level 03, 04/p
<b>Business card printers</b>	
	Z, level 03 T1, level 03/p T2, level 03/p
<b>Car rental center <b>Z, level 03</b></b>	
Alamo	(01 80) 5 22 77 48
Avis	(089) 975-9 76 00
Budget	(089) 975-9 67 05
Europcar	(089) 97 35 02 27
Hertz	(089) 9 78 86 12
National	(01 80) 5 22 77 48
Sixt	(01 80) 5 26 25 25
<b>Cash dispensers (see also "Banks")</b>	
	Z, level 03 T1, level 04/p T2, level 03/p and g, 04/p and g, 05/g

## Chapel/church services

(See also "Chaplaincy service")

- Open 24 hours a day. Z, level 04
- Ecumenical midday prayer:  
Mon.–Fri. 11.55 am
  - Catholic mass:  
Sat. 6:00 pm,  
Sun./hol. 10.30 am
  - Protestant church service:  
Sun./hol. 9.30 am
  - Prayer and reflection room T2, level 05/g

## Services from A to Z

T1 = Terminal 1, Areas A–E; T2 = Terminal 2, level 03–05;  
 p = public area, g = gate area;  
 Z = Central Area, level 03, 04; MAC = München Airport Center

	Area	Tel./E-mail
<b>Chaplaincy service</b>	Z, level 04	
(See also "Chapel/church services")		
Mon.–Fri. 8:00 am–6:00 pm, Sat. 9:00 am–5:00 pm, Sun. 9:00 am–1:00 pm		
• Pastoral services/office		(089) 975-9 09 26
Protestant minister: Gabriele Pace		(089) 975-9 09 28
Catholic priest: Leo Mosses		(089) 975-9 09 29
• Social services		(089) 975-9 09 26
Social workers		(089) 975-9 09 26

### Chauffeur service

Visit [www.munich-airport.de](http://www.munich-airport.de) for details.

<b>Child minding service</b>	MAC, level 03	(089) 975-2 59 98
"Kinderland"		

Free supervision of children aged 3–12 by trained staff.  
 Available Mon.–Fri. 2:00 pm–8:00 pm, Sat./Sun. 11:00 am–8:00 pm.

### Children's play areas

Leysieffer	Z, level 03
Play areas	T1, B and C, level 03/g
Kiddieland	T2, level 03/g

<b>Counseling</b>	Z, level 03
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See Chaplaincy service.

### Dialing information

When calling from outside Germany, please prefix these numbers with +49 (the international code for Germany) and omit the first "0".

	Area	Tel./E-mail
<b>Customs</b>		
Information on arrivals and departures		
<a href="http://www.munich-airport.de">www.munich-airport.de</a> → Passengers and Visitors → Flight information → Customs and Immigration → Customs information		
<b>Federal Police - service point</b>	T2, level 04/p	(089) 975-28 80

### Filling stations

- Agip Nordallee 45 (089) 970 16 88  
 Fuel, snacks and shop: open 24 hours  
 Car wash: Mon.–Fri. 7:00 am–7:00 pm, Sat. 8:00 am–6:00 pm  
 Self-service car wash bays: Mon.–Sat. 24 hours
- OMV Erdinger Allee 2 (089) 970 5 14 61  
 Fuel, snacks and shop: open 24 hours  
 Car wash: Mon.–Sat. 6:00 am–10:00 pm  
 Self-service car wash bays: Mon.–Sat. 24 hours

<b>Flowers</b>	Z, level 03	(089) 975-2 19 21
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At the parking service point in the parking office

### Hairdressers

- "Bel Hair" T2, level 03/p (089) 975-9 33 35  
 Daily 7:30 am–9:00 pm
- Brants Barber & Shop T2, level 04/g (089) 975-9 45 60  
 men's hairdresser  
 Daily 6:30 am–9:00 pm

MUC - Service nonstop

## Services from A to Z

T1 = Terminal 1, Areas A–E; T2 = Terminal 2, level 03–05;  
 p = public area, g = gate area;  
 Z = Central Area, level 03, 04; MAC = München Airport Center

Area	Tel./E-mail
<b>Health center</b>	<b>MAC, level 06</b>
• Physiotherapy (Physiotherapie am Airport GmbH)	(089) 975-8 22 70
• Ophthalmology (Smileyes AG)	(089) 975-8 22 30
• Gynecology	(089) 975-8 22 00
• ENT, voice and speech disorders	(089) 975-8 22 50
• Gastroenterology, natural medicine	(089) 975-8 22 40
• Orthopedics	(089) 975-8 22 22
• Urology	(089) 975-8 23 20
• Dentistry	(089) 975-9 29 20
• Radiology (Radiologisches Diagnostikzentrum GmbH)	(089) 975-8 23 50

<b>Health insurer (AOK)</b>	<b>MAC, level 06</b>	<b>(089) 975-9 09 45</b>
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<b>Hotel and room reservations</b>	<b>Z, level 03; T2, level 03</b>
	<b>main information desks</b>

Open 24 hours a day. Hotel and room reservations in Munich and the surrounding region.

### Hotel buses

Shuttle services are available to and from major hotels in the Munich area. Bus stops are in front of the terminals. For details see [www.munich-airport.de](http://www.munich-airport.de).

### Hotel Kempinski (see p. 48)

<b>Information systems</b>	<b>Z, T1, T2</b>
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#### Dialing information

When calling from outside Germany, please prefix these numbers with +49 (the international code for Germany) and omit the first "0".

Area	Tel./E-mail
<b>Internet</b>	
• Internet point	Z, level 03 T2, level 03/p
• Wireless LAN	T1: A North lounge area, levels 03, 04; C West departure area, levels 03; lounge areas A, A North, B–D, level 04; T1: Europa Lounge, level 05, Atlantic Lounge, level 05; Z, level 03; T2: entire terminal MAC Forum; "municon" conference center Kempinski Hotel: Lobby and adjoining conference rooms

### Limousine service

Visit [www.munich-airport.de](http://www.munich-airport.de) for details.

### Lost & found

Open 24 hours a day.	Z, level 03	(089) 975-2 13 70
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### Lufthansa services

	T2
• Lufthansa curbside check-in	Curbside for cars, level 04
• Lufthansa Baggage Tracing	Level 03/g (089) 975-7 23 77/78
• Lufthansa Miles & More information	(0 18 05) 59 59
Internet:	<a href="http://www.miles-and-more.com">www.miles-and-more.com</a>
• Lufthansa Service Center	Level 04, 05/g
• Lufthansa Special Service for unaccompanied minors and passengers with disabilities	
- Information/reservations	(0 18 05) 83 84 26
- Special needs rooms	Level 04, 05/g
- Special needs check-in	Desk 445, level 04/p
- Waiting room	Level 04/p
Special care	Level 05/p

## Services from A to Z

T1 = Terminal 1, Areas A–E; T2 = Terminal 2, level 03–05;  
 p = public area, g = gate area;  
 Z = Central Area, level 03, 04; MAC = München Airport Center

	Area	Tel./E-mail
<b>Medical center</b>		<b>(089) 975-2 19 21</b>
Open 24 hours a day		
General practitioner (emergencies)		(089) 975-6 33 44
Physiotherapy		(089) 975-9 68 50

<b>Meditation</b>		
Prayer and reflection room	T2, level 05/g	

<b>Meet and assist service</b>		<b>(089) 975-2 13 66</b>
Assistance and care for passengers arriving, departing and in transit		Fax: (089) 975-2 13 06 meetandassist@munich-airport.de

<b>Mercedes service</b>		
Key drop-off/pick-up at the parking office (staffed 24 hours a day).	Z, level 03	(089) 975-2 19 21
Servicing, repairs, roadworthiness checks, maintenance: Mon.–Fri. 7:30 am–8:00 pm, Sat. 8:00 am–2:00 pm	Erding	(08 00) 28 86-33 32

<b>Mini golf course at Visitors Park</b>		
See p. 60 for details.		

<b>Mother and child area</b>	Z, level 03	
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<b>Parking office</b>	Z, level 03	<b>(089) 975-2 19 21</b>
Open 24 hours a day.		

<b>Passport photo booths</b>		
	Z, level 03 T1, level 03/p T2, level 03, 04/p	

	Area	Tel./E-mail
<b>Pharmacy - Metropolitan Pharmacy</b>		
• Daily, 6:30 am–9:00 pm	Z, level 03	(089) 975-9 29 50
• Daily, 6:30 am–9:00 pm	T2, level 04/g	(089) 978-80 22 50
• Daily, 7:30 am–9:00 pm	T2, level 05/g	(089) 978-80 22 00

<b>Porsche park &amp; wash service</b>	<b>Car rental center/Avis</b>	
Service only available to Porsche Card holders.		

<b>Porters</b>		<b>(089) 975-9 97 95</b> <b>(01 71) 3 72 71 79</b>
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Porters are available for a fee throughout the airport's passenger buildings.  
 Fax: (089) 975-9 97 96

<b>Postal service – Deutsche Post AG</b>		<b>(0 18 02) 33 33</b>
• Freising mail sorting center	Freisinger Allee 6	
• Post office	Z, level 03 Daily 7:30 am–9:00 pm	
• Mailboxes – see "Post Office" below.		

<b>Post office/PO boxes</b>	Z, level 03	<b>(0 18 02) 33 33</b>
Daily 7:30 am–9:00 pm		

Mailboxes	Z, level 03 T1, level 04/p T2, level 03/p, 04/p	
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<b>Press center</b>	<b>MAC, level 04</b>	<b>(089) 975-2 13 75</b>
Hire and reservations for conferences, presentations, meetings, etc., for groups of max. 60 people		

servicecenter@munich-airport.de

## Services from A to Z

T1 = Terminal 1, Areas A–E; T2 = Terminal 2, level 03–05;  
 p = public area, g = gate area;  
 Z = Central Area, level 03, 04; MAC = München Airport Center

	Area	Tel./E-mail
<b>Repair service</b>	T2, level 03/p	(089) 975-9 28 20
Luggage repairs, shoe repairs, key cutting (MUC.repairs) Garment cleaning and alterations (Vinoi)		

<b>Showers</b>		(089) 975-2 13 60
	Z, level 03 T2, level 03/p	

**Smoking**  
 At Munich Airport, smoking is only permitted outside buildings.

<b>Tax refunds</b>		
• Daily 6:00 am–8:00 pm	T1, arrival area C, level 04/p	(089) 975-9 29 67 1391muc01@ grd-airport-muen- chen.de
• Daily 7:00 am–8:00 pm	T2, level 04/p	(089) 975-8 43 91
• Daily 7:00 am–8:00 pm	T2, level 05/g	(089) 975-8 43 90
• Reisebank: Daily 6:15 am–9:30 pm	Z, level 03	(089) 970 17 21
• Daily 7:00 am–9:00 pm	T2, level 03/p	(089) 975-8 44 80
• Daily 7:00 am–9:00 pm	T2, level 04/g	(089) 97 30 67 59 1396muc04@ grd-airport-muen- chen.de

<b>Terminal services</b>		
Terminal building supervisors.	Z, level 04	(089) 975-2 13 60
On call 24 hours a day.	T2, level 03/p	(089) 975-2 28 60

### Dialing information

When calling from outside Germany,  
 please prefix these numbers with +49  
 (the international code for Germany)  
 and omit the first "0".

	Area	Tel./E-mail
<b>Tickets</b>		
• DB (national rail operator)/ MVV (Munich public transport) desk	Z, level 03	
Daily 7:30 am–10:00 pm DB/MVV tickets can also be purchased at vending machines		
• MVV tickets at the Newspoint shop	Z, level 03	
Daily 5:30 am–9:00 pm		
• DB/MVV desk T2, Mon.–Fri. 7:30 am–7:00 pm	T2, level 03/p	
DB/MVV tickets can also be purchased at vending machine		

<b>Tourist information</b>		
• Freising Tourist Information Office		www.freising.de
• Erding Tourist Information Office		www.erding.de
• Munich Tourist Information Office		www.erding.de

**Visitors park and viewing hill**  
 See page 60 for details.

<b>Visitors terrace</b>	T2, level 07/p	
Daily 8:00 am–10:00 pm Fee per person: €2.00. Admission is free for children up to the age of six. Access to the terrace is via level 05. See p. 62 for details.		

<b>Volkswagen Airport Service</b>	P20, level 06	(0 81 61) 9 99 90
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Open 24 hours a day.





*Jewels of Romantic Europe*  
*Bavaria - Tirol*  
[www.romantic-jewels.com](http://www.romantic-jewels.com)



# MUC: THE HUB



245 destinations in over 70 countries, some 7,000 take-offs to destinations around the world every week, 30-minutes minimum connecting time. The major hub for flights to central and eastern Europe. One of Europe's fastest-developing gateways. Munich Airport – Best of Europe.

[www.munich-airport.com](http://www.munich-airport.com)



Service nonstop



## General services and facilities

### Elevators

Elevators in both terminal buildings, the Central Area, and the multistory and underground car parks are designed for easy wheelchair access.

### Porters

Porters are available for a fee throughout the airport's passenger buildings

Tel.: +49 89 975-9 97 95

Tel.: +49 171 372 7179

Fax: +49 89 975-9 97 96

### Cardiac pacemakers

Persons with pacemakers may request not to be scanned with metal detector wands during preflight security checks. If you have a pacemaker, please notify the security staff.

### Parking

Multistory and underground car parks are located across from Terminal 1. These have special parking spaces close to the elevators on level 03 for people with limited mobility. Travelers departing from Terminal 2 can use the short-stay car park P20 near the terminal's south curb-side. Levels 03 and 05 in the north wing have spaces for people with limited mobility.

### Reduced parking rates

Passengers with a disabled ID card (group "aG", "H" or "Bl") can claim a 50 percent discount on airport parking fees at the parking office (level 03 in the Central Area). Alternatively, you can call an airport service employee on the intercom at

any of the parking pay stations to collect your reduced parking fee.

### Meeter/greeter service

People meeting and greeting travelers with restricted mobility can obtain special authorization to enter the baggage claim area. Contact your airline to request access.

### Mobility Service

Munich Airport offers a special mobility service for mobility impaired passengers comprising individual assistance from check-in to boarding, from the aircraft to the arrival area, or from one aircraft to another (transfers). Travelers must notify their airlines at least 48 hours before beginning their journey that they require this service.

## Service facilities in Terminal 1 and the Central Area (Z)

### Information in Braille

At the main information desk in the Central Area (level 03) there is an information board in Braille with an overview of the airport.

### Medical center

This is located in arrival area E (level 03) in Terminal 1. Doctors and healthcare personnel are on duty here 24 hours a day.  
Tel.: +49 89 975-6 33 44  
E-mail: info@airportclinic-m.de

### Wheelchairs

These are available at the information desks in Terminal 1's departure areas A–D and at the main information desk in the Central Area (level 03).

### Washrooms for wheelchair users

These are located on level 03 in the public area, on levels 04 and 05 in the arrival and departure areas, and on levels 03 and 04 in the Central Area.

### Telephone typewriters (TTY/TDD)

These are located at the main information desk in the Central Area (level 03) and at the medical center in arrival area E (level 03) in Terminal 1.

### Tactile guidance system

A system of tactile floor markings is in place to aid orientation for blind and visually impaired passengers. The markings lead from the S-Bahn rail platform on level 02 to elevators that take you up to level 03. From here, the markings lead to the main information desk in the Central Area and into Terminal 2.

## Service facilities in Terminal 2

### Information in Braille

Raised relief information boards at levels 03 and 04 describe the way to the special needs desk (desk 445).

### Air bridges

All air bridges have escalators and elevators to enable easy access between levels.

### Lufthansa special needs facilities

Separate waiting rooms are available in the gate area for disabled persons waiting for flights.

### Lufthansa special needs desk

This is desk 445 on level 04 in the central check-in hall. It is designed for wheelchair-friendly access. Arrangements for special care through to departure can be made here.

### Wheelchairs

These are available at the information desks and in the special needs rooms.

### Washrooms for wheelchair users

These are located in the arrival and departure areas on levels 03-05, and in the public area on levels 03-05.

### Tactile guidance system

A system of tactile floor markings is in place to aid orientation for blind and visually impaired passengers. The markings lead from one of the entrances at level 03 on the west side to an elevator that takes you up to level 04. From here, the markings lead to the special needs desk (445). On level 04, markings also lead from an entrance on the north side to desk 445.

#### Note

For further details, see our brochure "Barrier free. Information for passengers with disabilities". This can be ordered from: Flughafen München GmbH, Internal Communications and Publications.

Terminal 1	Public area	Area	Tel./E-mail
• <b>“Il Mondo” restaurant</b> Fine Italian cuisine, with a view of the west apron: 11:00 am–11:00 pm Refreshments: 3:00 pm to 5:00 pm	B, levels 06, 07		975-9 32 22
• <b>“Käfer” bistro</b> 4:30 am–9:00 pm	A, level 04		975-9 33 00
• <b>Café bars</b> 4:30 am 9:00 pm König Pilsener Bar Coca-Cola Bar Erdinger Weißbier Bar Jacobs Krönung Bar	A, level 03 B, level 03 C, level 03 D, level 03		975-9 31 50
• <b>“Café Servus” snack bars</b> 5:30 am–last flight departure	A,C–E, level 04		
• <b>Bamee Asia Food</b> Takeaway Asian cuisine 8:00 am–10:00 pm	C, level 04		975-9 31 70

Terminal 1	Gate area	Area	Tel./E-mail
• <b>Café bars</b> 5:00 am–last flight departure Fürst von Metternich Bar Hofbräu Bar Langnese Bar	A North, level 04 D, A, level 04 B, C, level 04		975-9 31 62
• <b>Snack bars</b> 5:00 am–last flight departure	A North, C West, level 03 B, D, level 04		

Central area	Level 03	Area	Tel./E-mail
• <b>Leysieffer</b> Food court and lounge Italian, Bavaria and Asian dishes Open 24 hours			975-9 31 20
• <b>“Airbräu” restaurant and “Zirbelstube”</b> Beer brewed on the premises, Bavarian specialties, live entertainment 8:30 am–1:00 am			975-9 31 11 info@allresto.de

Central area	Level 03	Area	Tel./E-mail
• <b>“Nordsee” restaurant</b> Fish specialties and snacks 6:30 am–9:00 pm			975-8 38 38
• <b>“Burger King” fast food</b> 6:00 am–0:00, drive-in: 9:00 am–1:00 am			975-9 31 41
• <b>“Fruttibar” juice bar</b> Freshly squeezed fruit juices, coffee 7:00 am–9:00 pm			975-9 28 16
• <b>Segafredo bar/da Ricardo ice cream café</b> Original Italian specialty coffees and snacks 7:30 am–9:00 pm			975-9 33 20

Terminal 2	Public area	Area	Tel./E-mail
• <b>Erdinger Sportsbar</b> Snack bar, big screen sports broadcasts 6:30 am–10:00 pm	Level 03		975-8 45 30
• <b>“Hofbräuhaus im Flughafen”</b> Bavarian specialties 11:00 am–9:00 pm	Level 05		975-8 50 05
• <b>Airport Oliva</b> Mediterranean specialties and snacks 6:30 am–10:00 pm	Level 03		975-8 44 58
• <b>“Mangostin Airport” restaurant</b> Asian specialties and sushi bar 11:00 am–11:30 pm	Level 05		975-8 50 00 T2@kuffler.de
• <b>Airport Pizza</b> Pizza, pasta and salads 8:00 am–10:00 pm	Level 03		975-8 55 55
• <b>“Pastaria Centrale” restaurant</b> Self-service restaurant with international specialties 6:00 am–7:00 pm	Level 05		975-8 50 08
• <b>San Francisco Coffee Company</b> Specialty coffees 7:00 am–7:30 pm	Level 05		975-8 50 86

## Bars and restaurants

	Area	Tel.
<b>Terminal 2</b>	<b>Gate area</b>	
• <b>“Seafood Sylt meets Asia” restaurant</b> Seafood specialties 6:00 am–9:00 pm	Level 04	975-8 50 40
• <b>“Piazza Monaco”</b> Pizza and pasta 4:30 am–9:30 pm	Level 04	975-9 32 90
• <b>“Dallmayr” café, bistro and bar</b> 6:30 am–10:30 pm	Level 04	975-8 42 40
• <b>“Käfer” bistro</b> 4:30 am–10:00 pm	Level 04	975-9 32 70
• <b>Pier bars</b> Opening hours depend on flight timetable	Level 04, north Level 04, south Level 05, north Level 05, south	975-9 32 92 975-9 32 93 975-8 50 22 975-9 32 94
• <b>“Airbräu - next to heaven” restaurant</b> Beer brewed on the premises, Bavarian specialties 6:30 am–10:00 pm	Level 05	975-9 32 80
• <b>Aran</b> Coffee, specialty breads and a selection of spreads 6:00 am–9:00 pm	Level 05	975-8 43 65
• <b>“Gosch Sylt” restaurant</b> Fish specialties 5:00 am–10:30 pm	Level 05	975-8 50 21
• <b>Paulaner Pier Bar</b> Snack bar 5:30 am–9:30 pm	Level 05, north	975-8 50 22
• <b>Spazio Italia</b> Espresso bar 6:00 am–9:00 pm	Level 03, south	975-8 45 90
• <b>Organic Bistro</b> 6:00 am–10:00 pm	Level 04	975-9 32 60
• <b>Starbucks Coffee</b> 4:30 am–10:00 pm	Level 03	973-3 78 40

## Lounges

Lounge	Area	Tel.
<b>Terminal 1</b>	<b>Level 05</b>	
• Flughafen München GmbH Atlantik Lounge: first/business class, passenger access by invitation of airlines, tour operators, etc.; charge for Visa, MasterCard, American Express or Eurocard holders: €18.00	C	975-2 13 29
• Air France Salon Air France	D	975-9 11 18
• Delta Air Lines Crown Room Club	B	975-9 16 34
• British Airways Galleries Lounge	B	975-9 13 04
• Emirates Lounge	C	975-9 25 37
• Flughafen München GmbH Europe Lounge: first/business class, passenger access by invitation of airlines, tour operators, etc.; charge for Visa, MasterCard, American Express or Eurocard holders: €18.00	D	975-2 13 23

Access to all lounges is from the gate area.

### Terminal 2

- Lufthansa Senator-Café Level 04
- Lufthansa First Class Kombi Lounge Level 04
- Lufthansa Senator Lounge Level 04
- Lufthansa Business Lounge Level 04

Access is from the gate area via level 04.

- Lufthansa First Class Kombi Lounge Level 05
- Lufthansa Senator Lounge Level 05
- Lufthansa Business Lounge Level 05

Access is from the gate area via level 05.

Terminalstraße Mitte 20

The Kempinski has 343 rooms and 46 suites (of which 315 are non-smoking rooms), each with soundproof windows, air-conditioning, a safe, a minibar, a phone, TV, pay TV, an analog modem connection, high-speed internet, internet on TV, 24-hour room service, and a laundry service. The hotel also has concierge floor rooms, suites and lounges.

The hotel has 30 conference and banquet rooms, a business center equipped with analog and digital technology and wireless networking, and a Fit & Fly spa, complete with a 17-meter swimming pool, whirlpool, steam bath, sauna, solarium, massage, and beauty treatments.

There are also three bars and two restaurants. Restaurant Charles Lindbergh: breakfast, lunch and dinner buffets, weekly international theme buffets, and regional and international cuisine.

Restaurant Safran: Finest Thai and Mediterranean cuisine

Lobby Café: International specialty coffees, snacks and light meals, internet access

The hotel has parking for 1,250 cars in the underground garage P26 and operates a free shuttle service to and from Terminals 1 and 2.



Kempinski Hotel – location and access

Reservations:  
Tel. +49 89 978 2 25 30  
Fax +49 89 978 2 25 13  
reservations@kempinskiairport.de  
www.kempinski-airport.de

**Note**

For more information, including details of Park, Sleep and Fly offers, visit [www.kempinski-airport.de](http://www.kempinski-airport.de)

MAC, north wing, levels 07 and 08, Terminalstrasse Mitte 18

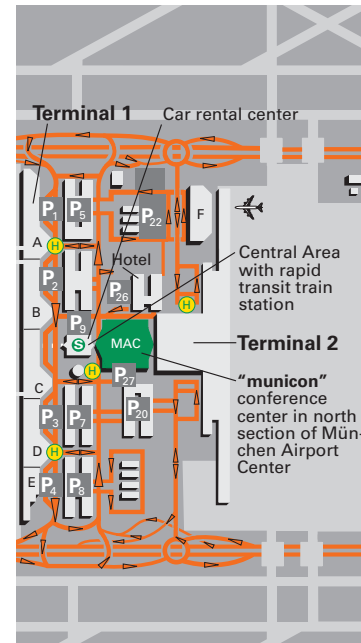
The center has 36 conference rooms, ranging in size from 21 m<sup>2</sup> to 210 m<sup>2</sup>. All have natural light. There are also four lounges.

Advanced conference equipment:  
Besides flip charts and cork boards, all rooms have projection screens and direct-dial ISDN and analog phones. Levels 07 and 08 have wireless LAN. A number of rooms are also equipped with video projectors and back-projection, video-conference and PA systems.

The “Bella Vista” conference restaurant:  
The restaurant can seat around 160 people and serves buffet lunches with seasonal specialties (the selection varies daily). The restaurant also accepts exclusive evening and weekend bookings for company, Christmas, and birthday celebrations (min. 50 people).

Opening hours:  
Mon.–Fri., 7:00 am to 8:00 pm  
Longer hours by arrangement, weekend bookings are also possible for groups of at least 60 people.

Tel.: +49 89 975-9 32 00  
Fax: +49 89 975-9 32 06  
info@municon.de  
www.municon.de



“municon” conference center – location and access

**Note**

For more information on “municon”, visit [www.munich-airport.de](http://www.munich-airport.de) → Business and Partners → Events/conferences

## Terminal 1

Aer Lingus  
Aeroflot  
Air France  
Air Mauritius  
Air Transat  
Air Via  
airBaltic  
airberlin  
Alitalia  
Blue Wings  
British Airways  
Brussels Airlines  
Bulgarian Air Charter  
Clickair  
Condor  
CSA Czech Airlines  
Delta  
easyJet  
Emirates  
Estonian Air  
Etihad Airways  
Eurocypria  
Finnair  
Freebird  
Germania  
germanwings  
Hamburg International  
Iberia  
Icelandair  
Inter Airlines  
Intersky  
KD Avia  
Kibris Turkish Airlines  
KLM  
KLM  
Korean Air  
Kuban Airlines  
LTU  
NIKI Luftfahrt GmbH  
Norwegian  
Nouvelair Tunisie  
OLT Ostfriesische Luft-  
transport GmbH  
Olympic Airlines  
Pegasus Airlines  
POLET Air Company  
Rossiya  
Royal Jordanian Airlines  
S7 Airlines  
Saudi Arabian Airlines  
Sky Airlines  
SunExpress

Syrianair  
TAROM  
Transaero  
Travel Service  
TUIfly.com  
Tunisair  
Ural Airlines  
UTair  
XL Airways Germany

## Terminal 2

Adria Airways  
Aegean Airlines  
Air Canada  
Air China  
Air Malta  
Austrian  
Carpatair  
Cimber Air  
Cirrus Airlines  
Croatia Airlines  
EgyptAir  
Jat Airways  
LOT  
Lufthansa  
Luxair  
Qatar Airways  
SAS  
South African Airways  
Spanair  
Swiss  
TAP Portugal  
Thai Airways Internat.  
Turkish Airlines  
United Airlines  
US Airways

## Area F

Arkia  
EL AL  
Hamburg International  
Israir  
SUN D'OR  
TUIfly.com

## Note

You can download the airport timetable to your PC or mobile communications device from our website. You also sign up for our timetable newsletter. Go to [www.munich-airport.de](http://www.munich-airport.de) → Passengers and Visitors → Flight information

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MUNICH

NUREMBERG

WEIMAR

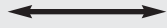
VIENNA

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[info@deraghotels.de](mailto:info@deraghotels.de)

Zentrale Reservierung - Central Reservation  
Deutschland: 01803-136 999 (9 Cent/Min.)  
International: +8000-136 99 99 (toll-free)



## S1 München/Ostbahnhof–Hbf–Flughafen/Terminal 1+2



	1)			2)		
Ostbahnhof	dep.	3.37	4.17	4.57	23.17	arr.
Marienplatz		3.42	4.22	5.02	23.22	
Hauptbahnhof		3.45	4.25	5.05	23.25	
Feldmoching		4.01	4.41	5.21	23.41	
Flughafen/Besucherpark		4.24	5.04	5.44	0.04	
Flughafen/Terminal	arr.	4.26	5.06	5.46	0.06	dep.
			Every 20 mins. until			Every 20 mins. until

- 1) Mon. – Fri. except Dec. 24 – 26, Dec. 31, Jan. 1, Mar. 24, May 1, 12, 22, Aug. 15, Oct. 3
  - 2) Sat., Sun, incl. Dec. 24 – 26, Dec. 31, Jan. 1, Mar. 24, May 1, 12, 22, Aug. 15, Oct. 3
- Only the back section of the train travels to the airport.

## S8 München/Pasing–Hbf–Flughafen/Terminal 1+2



	3)			3)		
Pasing	dep.	0.09	0.29	2.29	4.52	1.52
Hauptbahnhof		0.18	0.38	2.38	4.43	1.45
Karlsplatz (Stachus)		0.19	0.39	2.39	4.42	1.42
Marienplatz		0.21	0.41	2.41	4.40	1.40
Ostbahnhof		0.27	0.47	2.47	4.35	1.35
Flughafen/Besucherpark		0.55	1.15	3.15	4.04	1.04
Flughafen/Terminal	arr.	0.57	1.17	3.17	4.02	1.02
			Every 20 mins. until			Every 20 mins. until

- 3) Sat., Sun, incl. Dec. 26, Jan. 1, Feb. 4, 5, Mar. 21, 24, May 1, 12, 22, Aug. 15, Oct. 3

See the map of the Munich rapid transit train network (p. 53) for details of the stations on the S1 and S8 S-Bahn lines. Extra trains may run when flights are delayed.

You can transfer to regional and national mainline rail services at Hauptbahnhof (Munich Central Station), Pasing, and Ostbahnhof (Munich East).

### Note

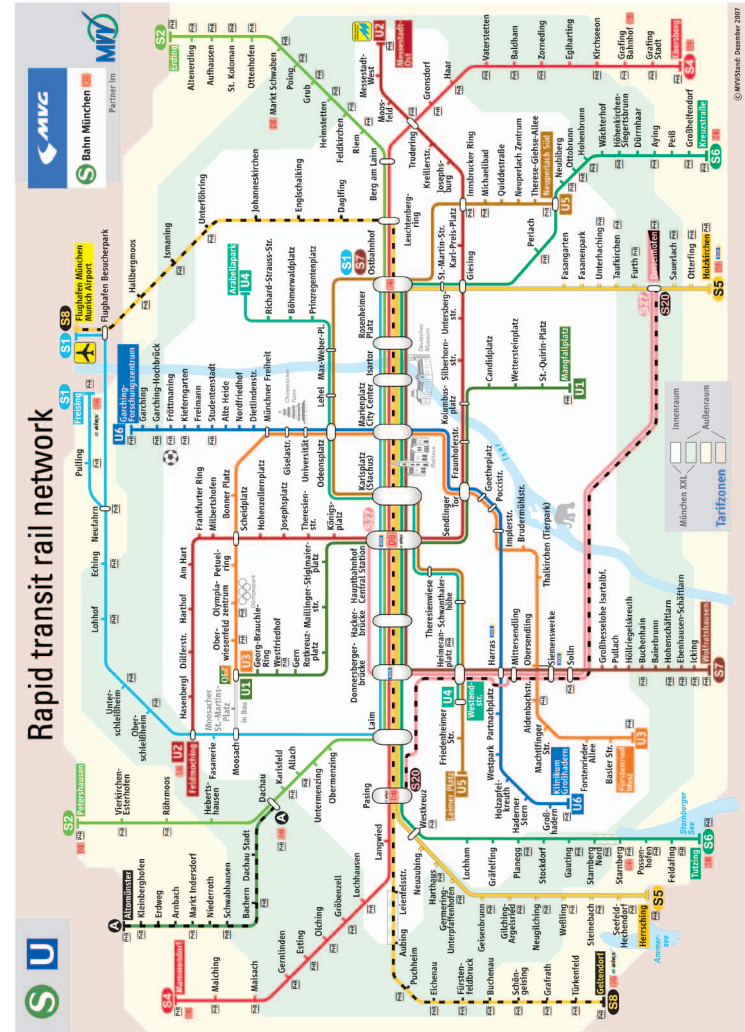
See Services from A-Z, p. 28, for information on rail and public transport ticket sales.

### Disclaimer

Information correct as at May 2008. Subject to change without notice.

### Ticket prices and travel information

Visit [www.mvv-muenchen.de](http://www.mvv-muenchen.de) for information on current ticket prices and train times.



Detailed information on S-Bahn and mainline train services is available at all Deutsche Bahn sales offices, in authorized travel agencies, at all ticket machines, on the toll-free rail timetable phone line, 0800 150 70 90, the

travel service phone line, 11861 (approx. €0.60/min.), and on the Internet at [www.s-bahn-muenchen.de](http://www.s-bahn-muenchen.de) and [www.mvv-muenchen.de](http://www.mvv-muenchen.de) and [www.bahn.de](http://www.bahn.de).





The airport can be accessed from four exits on the A 92 Munich-Deggendorf motorway: Flughafen München, Freising-Mitte, Freising-Ost and Erding.

**From Munich:**

- Take the A 9 motorway to the Neufahrn interchange. Then follow the A92 (Deggendorf) to the Flughafen München exit.
- Alternatively, from the Mittlerer Ring road, take the B 11 or B 13 road and then the A 92 motorway.

**From Deggendorf, Dingolfing and Landshut:**

- From the A 92, take the Erding

exit and the airport east expressway (FTO), or take the A 92 to the Freising-Mitte exit.

**From Passau:** Take the B 388 or A 94 and the FTO (airport east expressway).

**From Nuremberg and Regensburg:** Take the A 9 to the Neufahrn interchange and follow the A 92 to the Flughafen München exit.

**From Augsburg:** Take the A 8, A 99, and A 92 to the Flughafen München exit.

**Taxis**

	Tel.
IsarFunk Taxizentrale GmbH und Co. KG	(089) 45 05 40
Freising taxi services dispatch center	(0 81 61) 36 66 (0 81 61) 1 94 10
IsarFunk taxi services dispatch center at Terminal 2	(089) 975-8 50 50 Fax (089) 975-8 50 56

**Notice from IsarFunk taxi service:**

Drivers are obliged to take passengers to their chosen destination within the mandatory service area.

The following taxis can be requested as required:

- Limousine, station wagon, minibus (up to 8 passengers)
- Smoking/non-smoking

Journeys are charged per taxi, not per person.

**Baggage transportation services**

	Tel.	Fax
aerogate München GmbH	(089) 975-9 19 08	(089) 975-9 19 24
Austria Direct – Four Seasons Travel Reisen GmbH	(089) 975-9 29 70 (00 43) 5 12 58 41 57	(00 43) 5 12 58 57 67
Follow you	(0 80 31) 89 26 27	(0 80 31) 89 26 23
Norbert Bach	(089) 52 16 88	
M. Schnurrer GmbH	(089) 3 51 07 44	(089) 3 54 56 96
MucXpress	(089) 3 13 43 77	(089) 3 13 45 09
Sand's Baggage Service	(089) 975-9 28 12	(089) 975-9 28 19

**Dialing information**

When calling from outside Germany, please prefix these numbers with +49 (the international code for Germany) and omit the first "0".

Operator	Phone/Internet/E-mail
<b>Brno, Plzen, Prague</b>	
• Student Agency	(00 42) 05 42 42 43 80 www.studentagency.cz
<b>Erding</b>	
• Scharf Reisen	(0 87 62) 27 39 (089) 975-9 93 99 www.scharf-reisen.de
• MVV bus 512, Call Center	(089) 41 42 43 44 www.mvv-muenchen.de
<b>Freising</b>	
• Freisinger Parkhaus und Verkehrs-GmbH (PVG)	(0 81 61) 1 83-0
• Kraftverkehr Bayern GmbH	(0 81 31) 99 69-4 13/-4 32 www.kraftverkehr-bayern.de
• MVV bus 635, Call Center	(089) 41 42 43 44 www.mvv-muenchen.de
<b>Ingolstadt</b>	
• Kraftverkehr Bayern GmbH	(08 41) 4 90 16-0 www.kraftverkehr-bayern.de
• Ingolstädter Verkehrsgesellschaft	(08 41) 9 34 18-0 www.inv.g.de
<b>Innsbruck</b>	
• Transfer Service	(089) 975-9 29 70
• Four Seasons Travel Reisen GmbH	(00 43) 5 12 58 41 57 www.airport-transfer.com
<b>Linz</b>	
• Transfer Service	(089) 975-9 29 70
• Salzburger Mietwagen- und Reise-Service GmbH	(00 43) 6 62 81 61-0 www.mietwagenservice.at/portal

## Dialing information

When calling from outside Germany, please prefix these numbers with +49 (the international code for Germany) and omit the first "0".

Operator	Phone/Internet/E-mail
<b>Markt Schwaben</b>	
• Scharf Reisen	(0 87 62) 27 39 (089) 975-9 93 99 www.scharf-reisen.de
• MVV bus 507, Call Center	(089) 41 42 43 44 www.mvv-muenchen.de

<b>Munich Central Station (Hauptbahnhof), Nordfriedhof/Schwabing (U6)</b>	
• Lufthansa airport-city bus (Autobus Oberbayern)	(089) 3 23 04-0 www.autobusoberbayern.de
- <b>Munich Central Station</b> → <b>Terminal 1 + 2 via Nordfriedhof (U6)</b> : 5:10 am–7:50 pm, every 20 mins.	
- <b>Airport via Nordfriedhof (U6)</b> → <b>Munich Central Station</b> : Terminal 2, L03 (Arrivals): 6:20 am–9:40 pm, every 20 mins. Terminal 1, area A: 6:24 am–9:44 pm, every 20 mins. Central Area: 6:28 am–9:48 pm, every 20 mins.	

<b>Munich Trade Fair Center (Messe München)</b>	
• Autobus Oberbayern	(089) 3 23 04-0 www.autobusoberbayern.de
• Messe München GmbH	(089) 949-2 07 20 www.messe-muenchen.de

<b>Salzburg</b>	
• Transfer Service	(089) 975-9 29 70
• Salzburger Mietwagen- und Reise-Service GmbH	(00 43) 6 62 81 61-0 www.mietwagenservice.at/portal

<b>Taufkirchen (Vils)</b>	
• Scharf Reisen	(0 87 62) 27 39 (089) 975-9 93 99 www.scharf-reisen.de

<b>Wartenberg</b>	
• Scharf Reisen	(0 87 62) 27 39 (089) 975-9 93 99 www.scharf-reisen.de

All bus services stop at Terminal 1 and Terminal 2. Other stops made en route are not listed here.

For detailed information, see: [www.munich-airport.de](http://www.munich-airport.de) → Passengers and Visitors → Getting to the airport → Bus.

Destinations in bold print are served by operators who have a customer desk in the Central

Area (Z) or in Terminal 2. See p. for a list of operators.

## Destinations

- Aichach
- Allersberg
- Altdorf
- Augsburg
- Bad Aibling
- Bad Endorf
- Bad Reichenhall
- Bad Tölz
- **Bad Wiessee**
- Bad Windsheim
- Bad Wörishofen
- Beratzhausen
- **Berchtesgaden**
- Buchloe
- Burgberg
- Dießen/Ammersee
- Dillingen
- Donau-Ries
- Eichstätt
- Erlangen
- Feucht
- Freystatt
- **Friedberg**
- Fürth
- Füssen
- Garching
- Garmisch-Partenkirchen
- Greding
- **Günzburg**
- Heidenheim
- Herrsching
- Hersbruck
- Hilpoltstein
- Hindelang
- Höchststadt
- Ichenhausen
- Illertissen
- Immenstadt
- **Innsbruck**
- Kaufbeuren
- Kempten
- **Kitzbühel**
- Kleinwalsertal
- Krumbach
- Kufstein
- Landsberg am Lech
- Landshut
- Lauf
- **Linz**
- Memmingen
- **Miesbach**
- Mindelheim
- Mühlendorf
- Murnau
- **Neuburg/Schrobenhausen**
- Neumarkt/Oberpfalz
- Neustadt/Aisch
- **Neustift/Stubaital**
- Neu-Ulm
- Nürnberg
- Oberallgäu
- Oberammergau
- Oberaudorf
- Oberstdorf
- Osterhofen
- **Passau**
- Penzberg
- **Prien/Chiemsee**
- **Regensburg**
- Reutte/Tirol
- **Rosenheim**
- Roth
- Rothenburg o. d. Tauber
- **Rottach-Egern**
- **Salzburg**
- Schnaittach
- Schongau
- Schwabach
- Schwabmünchen
- Schwandorf
- Seebuck
- **Seefeld**
- Seelon
- **Sölden/Obergurgel**
- Sonthofen
- Starnberg
- **St. Anton/Arlberg**
- **Südtirol**
- **Tegernsee**
- Traunreut
- **Traunstein**
- Trostberg
- Türkheim
- Uffenheim
- Ulm
- Unterallgäu
- Waldkraiburg
- **Wasserburg**
- Weilheim
- **Wels**
- Wolfratshausen
- Zwiesel

Area	Tel.
<b>Central Area (Z)</b>	<b>Level 03</b>
Burghart Flughafentransfer	(089) 975-9 29 80 (0 82 71) 65 94
Bavaria Flughafen- transfer GmbH	(089) 975-9 29 70 (08 21) 49 90 01
Four Seasons Travel Reisen GmbH	(089) 975-9 29 70 (00 43) 5 12 58 41 57
Minibus Hans Kerschbaumer	(089) 975-9 29 70 (0 80 31) 3 33 31
Salzburger Mietwagen und- Reise-Service GmbH	(089) 975-9 29 70 (00 43) 6 62 81 61
airportliner	(089) 975-9 29 70

im Terminal 2	Level 03
airportliner	(089) 975-9 29 70
Bavaria Flughafen- transfer GmbH	(089) 975-9 29 70 (08 21) 49 90 01
C&K Airportservice	(089) 975-9 29 85
Salzburger Mietwagen und- Reise-Service GmbH	(089) 975-9 29 70 (00 43) 6 62 81 61

Transfer buses provide a pick-up and return service from and to travelers' homes. Please contact

the operators for booking information.

**MUC:** More than 200 shops, restaurants and service outlets

The Visitors Park has a number of highlights, including a free airport exhibition in the Visitors Center, a souvenir shop, the "Ikarus" restaurant, historic aircraft, and a hilltop viewing platform offering an excellent view of the airport campus, apron, and runways.



### Opening hours (Visitors Center, historic aircraft and souvenir shop)

#### March–October:

Daily 9:30 am–6:00 pm

#### November–February:

Daily 9:30 am–5:00 pm

**Closed Dec. 24, 25 and 31, and Jan. 1.**

### Historic aircraft

Visit the cabins of a Ju52 and a Lockheed Super Constellation, complete with audio commentary. Admission: €1.00 (coin operated, discounts not available)

### Viewing hill\*

Open 24 hours a day. Admission: €1.00 (coin operated, discounts not available)

\*The climb to the hilltop viewing platform is on an 8% incline and too steep for strollers or wheelchairs.

### Airport souvenirs

The souvenir shop carries a wide range of souvenir items and toys, including brands like Playmobil, Ravensburger, Dickie, Coppentrath, Herpa, Schabak and Revell.

Tel.: +49 89 975-9 35 30

Fax: +49 89 975-9 35 36

airport-souvenirs@munich-airport.de

### Exhibition and movie theater

With ten theme zones, display screens suitable for wheelchair users, and information kiosks designed specially for children of different age groups (6–9 years and 10–14 years), the 700-square-meter exhibition offers a rich and detailed introduction to the many different aspects of the airport.

A movie theater that seats 60 people shows seven films with a total running time of 2.5 hours exploring the world of Munich Airport.

To keep younger visitors entertained, the theme zones and the movie theater also offer special programming for kids.



### Mini golf course

Munich is the only airport in Germany to have a modern, 18-hole mini golf course. Located in the Visitors Park, the course is open daily from March to October, weather permitting.

### "Ikarus" restaurant

Tel.: +49 89 975-9 95 10

Fax: +49 89 975-9 95 16

ikarus.moedl@t-online.de

Guided tours of the airport depart from the car park at the Visitors Park and take roughly 50 minutes.

### Airport tours for individuals March 1–October 31, 2008 (starting at the Visitors Park) Monday–Friday: 1:30 pm Saturdays, Sundays and public holidays:

11:30 am, 1:30 pm, 3:30 pm

### March 1–December 31, 2008 (starting in the Central Area) Sundays: 4:30 pm

Tickets can be purchased at the service center in Terminal 1.

For ticket bookings, call +49 89 975-4 13 33 (incl. weekends). Please purchase tickets at the Visitors Center 30 minutes before tours begin.

### Prices

Adults €8,50

Discounted rate\* €7,50

Children (5–14 years) €3,50

Children up to 4 years free

\*Students, retirees, people with disabilities, and national and community service personnel qualify on presentation of proof of status (ID card).

### Airport tours for groups

Tours for groups of 20–55 people are available daily from 8:30 am to 5:00 pm and by special arrangement.

For groups of less than 20 people, a minimum charge applies.

### Travel

You can travel to the Visitors Park by car (park in car park P51) or by rapid transit rail (take the S1 or S8 line to the "Besucherpark" station).



### Additional options on group tours:

Fire service €3,50

Terminal 1 and 2 €7,00

### MUCI tour

School and kindergarten groups of 20 or more with a prior reservation qualify for a special rate of €2.50 per person, and up to three teachers or supervisors may accompany groups free of charge.

### ID requirement

Anyone aged 16 years or over taking part in a tour is required to carry a valid identification document (national ID card or passport).



### Note

For more extensive information and details of forthcoming events, check the airport's web site at [www.munich-airport.de](http://www.munich-airport.de) or the daily press. Prices are subject to change.

Information phone: +49 89 975-4 13 33  
besucherservice@munich-airport.de  
[www.munich-airport.de/airporttour](http://www.munich-airport.de/airporttour)



The visitors terrace offers an outstanding view of the east apron.

The 800-square-meter visitors terrace is located on level 07 in Terminal 2. From here, visitors have an excellent view of both runways as well as the east apron. Telescopes are available for an even closer look at airport operations.

Access to the terrace is via the Skywalk, an enclosed glass bridge running through the terminal building from level 05.

The Skywalk has a separate entrance for wheelchair users and visitors with children in strollers.

**Admission:**

Fee per person: €2.00  
Admission is free for children up to the age of six and for wheelchair users. Payment is made at coin-operated machines at the Skywalk entrance.

**Opening hours:**

Daily from 8:00 am to 10:00 pm.

**Note**

For more information, contact the service center on level 03 in Terminal 2, tel. +49 89 975-2 28 75

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Hauptstrasse 2 · D-83684 Tegernsee  
Tel. +49 (0) 80 22 / 9 27 38-0 · Fax 9 27 38-22



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Flughafen München GmbH  
Corporate Communications

Edited by:  
Internal Communications  
and Publications  
P.O. Box 23 17 55  
85326 München  
Germany

Maps of Terminals 1 and 2 and  
the Central Area:  
Schnepp Design Team

Rev.: May 2008  
Subject to changes

## Other brochures are available from:

Flughafen München GmbH (FMG)  
Internal Communications  
and Publications  
P.O. Box 23 17 55  
85326 München  
Germany

Tel.: +49 89 975-00  
Fax: +49 89 975-4 12 06

[ci@munich-airport.de](mailto:ci@munich-airport.de)  
[www.munich-airport.de](http://www.munich-airport.de)

**Munich Airport:**

Number one in Europe  
and number four world-  
wide in the World Airport  
Awards 2007.